# **Professional Summary**

Learning, Technology, and Research Professional Consultant with over **20 years**' experience, specializing in integrating technology into learning environments, online instructional design of course content, research, and conducting instructor-led sessions and online workshops in educational and business environments. I have implemented online learning programs by increasing course offerings by 300% and implemented a certification teaching program with 100% success rate. My strengths include being proficient in prioritizing, multi-tasking, extensive knowledge in strategic planning, research, implementation, instructional design and collaborative processes which enables me to be an asset to your organization. Striving to leverage my educational, technological, and leadership skills to promote learning and success.

# **Professional Experience Qualifications**

Improved and increased online course offerings by 300% at university Developed and implemented strategic online education and training program including online policies and quality guidelines throughout institution

Effectively developed and executed Microsoft Certification Program with 100% success rate within the K-12 environment

Analyzed and researched technologies needed for online courses and increased faculty integrating technology within online courses and classrooms.

Designed an online course for faculty to learn how to teach online in order to meet state requirements and guidelines

Completed research investigating student's learning patterns using learning analytics to analyze and predict student success in online courses

### **Technical/Software Skills**

**Adobe**: Acrobat XI Pro, Acrobat Distiller XI, Connect, Captivate, Spark, Rush, Fireworks, Flash

**Microsoft**: Access, Excel, PowerPoint, Word, Outlook, OneNote, Publisher

Web Design: WordPress, Macromedia Dreamweaver, FrontPage

Image Editing: Snagit

Conferencing: Zoom, WebEx, GoToMeeting, Nefsis,

FreeConferenceCall

Content Development: SoftChalk, Ispring Presenter, Camtasia,

Captivate

**Personal Information:** 

325-518-8719

dunnam.victoria@gmail.com

Website:

http://drvictoriadunnam.com

#### Skills:

Excellent interpersonal, listening, verbal and written communication skills

Proficient in MS Office: Access, Excel, PowerPoint, Word

Design, select, and evaluate appropriate learning materials through adult learning best practices

Collect feedback and analyze to determine effectiveness of learning

Apply continuous improvement to ensure quality and effective learning

Experienced in developing online courses and instructor-led workshops

Apply technologies such as e-learning, videos, podcasts as appropriate

Flexible and versatile in handling multiple projects in fast paced environment



Video Lecture and Editing: Panopta, Tegrity, Prism, CucuSoft, Prism

FileShare: Dropbox, Google Docs, FileZilla

Programming: Visual Basic, C++, HTML, SQL, Cobal, Unix

Other: Evernote, Word Art, Zotero, Mendeley, IBM SPSS, Quickbooks, TurboTax, Prezi Learning Management Systems: Moodle, Blackboard, Canvas, WebCT, LoudCloud,

Vista

#### **Formal Education**

# PhD Psychology with Emphasis on Integrated Technology and Learning

**Grand Canyon University** 

Dissertation Topic: "Correlational Study Examining Graduate Students Online Interactions and Academic Achievement using Learning Analytics"

# M.Ed. Educational Technology

University of Texas - Brownsville

# **BBA Computer Science**

Hardin Simmons University

### Certification

**Quality Matters Certification** 

Microsoft MOS Expert Certification in Word, Excel, PowerPoint and Access

Texas Teacher Technology Competency Certification

E-Learning Design Specialist Certification

**Tegrity Certification** 

Webpage Design

#### **Professional Positions in Academia**

### Consultant- Instructional Design/Quality Course Review

2014-Present

**Evaluate Quality of Online Courses** 

Communicate recommended changes to online courses

Design and Develop Online Courses

Social Media Director, Web Design Director and Corresponding Secretary (Volunteer Work) Faith-Based Online Learning Directors (FOLD) Organization 2017-Present

Communicate with organizational members Manage social network platforms Design and Update organization website

# **Director of Online Education McMurry University**

2007-2013

Developed and evaluated faculty development by utilizing instructor-led and online modalities

Developed and integrated technology into course content

Deployed and managed learning management system

Analyzed and evaluated effectiveness of online learning program goals and plans Created and implemented online strategies regarding online policies and guidelines

Assessed technological needs and resources for successful management of organization

Designed and maintained online website that supports online learning programs Reviewed and evaluated quality of online courses

# E-Learning Specialist

1998-2006

# Abilene Independent School District, Abilene, Texas

Designed and developed course materials and deliver via instructor-led and online Developed and analyzed training feedback evaluations

Developed and implemented Teacher Microsoft Certification program with 100% success rate

Communicated training information and schedules to users within the educational environment

# **Technology Teacher Trainer**

1998-2006

# Abilene Independent School District, Abilene, Texas

Designed and delivered instructor-led technology workshops for staff

Communicated training schedules with all personnel

Analyzed and evaluated training feedback

Developed and implemented train the teacher trainer program

Implemented teacher computer program by providing computers to successful teachers who completed teacher training with 100% success rate

Developed and implemented district technology plan

# **Teaching and Training Experience**

Adjunct Instructor
Hardin Simmons University

**CSCI 1303 Introduction to Computer Applications.** An introduction to information technology, information systems, and the role of information within society. The course provides an overview of each of the five major areas of information technology (word processing, spreadsheets, database, presentation, Internet research); integrates the five areas, enabling students to use the technology to produce desired outputs for research,

education, business, and cultural purposes; and uses spreadsheet and database programs for problem analysis. Work in Computer Lab required. The course may be waived, in those degree programs that require it, for students achieving a satisfactory score on a computer proficiency test administered by the Kelley College of Business. This course fulfills the university technological competency requirement. Fall, Spring.

### Instructor

### **McMurry University**

**ACAD 1100 – Freshman Seminar – McMurry 101** Required for all first-time, full-time freshmen. McMurry 101 is a freshman seminar course that emphasizes skills, experiences, and relationships necessary for college success. Sessions will focus on academic skills, time management, career development, and project production. Class work will be augmented by participation in out-of-class academic and personal development activities.

# **Course Developer and Instructor**

## **McMurry University**

**McMurry Online Readiness Course – (MORC) –** online course developed for faculty to complete before certified to teach online courses. Course is designed to introduce instructors with quality matters, course makeover, design, pedagogy, activities, assessments, student engagement, legal and evaluations within the online learning environment.

# Developer and Instructor McMurry University

Using Gradebook in Moodle – (classroom and online)

Moodle Basics (classroom and online)

Using ISpring Presenter to create online lectures (classroom and online)

Using Workshop in Moodle (classroom and online)

Using Discussions in Moodle (classroom and online)

Nefsis Video Conferencing Basics (classroom and online)

Using Rubrics to Grade Student Assignments in Moodle (classroom and online)

Creating Quizzes in Moodle (classroom and online)

Importing Test Questions from Test Bank into Moodle (classroom and online)

Understanding Quality Matters for Online Courses (classroom)

# Developer and Instructor Abilene Independent School District

Microsoft Word Certification Course (classroom and online)

Microsoft PowerPoint Certification Course (classroom and online)

Microsoft Excel Certification Course (classroom and online)

# **Developer and Instructor Abilene Independent School District**

Microsoft Word (Introduction, Intermediate and Advanced) (classroom and online) Microsoft Excel (Introduction, Intermediate and Advanced) (classroom and online) Microsoft PowerPoint (Introduction, Intermediate and Advanced) (classroom and online)

Microsoft Access (Introduction, Intermediate and Advanced) (classroom and online) Microsoft Word (Introduction, Intermediate and Advanced) (classroom and online) Microsoft Certification in Word, Excel, PowerPoint and Access (classroom and online)

Adobe Acrobat Professional Basics (classroom and online)

Microsoft Movie Maker (classroom and online)

Designing Website using Macromedia Dreamweaver (classroom and online)

Adobe Fireworks Basics (classroom)

Using Digital Cameras in the Classroom (classroom)

Intel Teach to the Future Program (classroom)

Microsoft Picture Manager (classroom)

Using Excel for Gradebook (classroom and online)

Scan Form into Word and Type on Form; Create Form in Word (classroom)

Microsoft Mail Merge in Word (classroom and online)

Windows Operating System (classroom and online)

Troubleshooting Computers (classroom and online)

Internet and HTML (classroom and online)

#### **Conference Presentations:**

75 Interactive Activities for Online Courses - MoodleMoot- Oklahoma City

Moodle Basics – MoodleMoot – Oklahoma City

Using Videos in your Online Courses – MoodleMoot – Oklahoma City

Using SCORM in Moodle Online Courses – MoodleMoot – Oklahoma City

Using Gradebook in Moodle – MoodleMoot – Oklahoma City

Using Workshop in Moodle courses – MoodleMoot – Oklahoma City

Using Picture Manager in Classroom – TCEA – Austin Texas

Computer Basics – TCEA- Austin Texas

### **Professional Memberships:**

American Psychological Association (APA)

United States Distance Learning Association (USDLA)

Texas Distance Learning Association (TxDLA)

Faith-Based Online Learning Directors (FOLD)

# **Educational Training:**

Moodle Administrator

Americans with Disabilities Act

Blackboard Technical Skills

Copyright Law for Educators

Ethics and Compliance Quality Assurance

**FERPA** 

IRB Research Ethics

Moodle Administrator Basics

Quality Matters: Helping Online Students Get Started

Quality Matters: Increasing Student Interactions

Quality Matters: Considering Instructional Materials

Quality Matters: Aligning Objectives and Assessments

Quality Matters: Assessment Criteria

Quality Matters: Applying the Quality Matters Rubric

## **Professional Development:**

Quality Matters Program- Master Reviewer and Peer Reviewer Certification

TCEA Conference in Austin

Distance Learning Conference in New Orleans

E-learning Specialist Certification

Microsoft Office User Specialist (MOUS) Certification

USDLA Conference - Galveston, Texas

MoodleMoot - Oklahoma City, OK

#### References

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